

Registering MSO License Tokens

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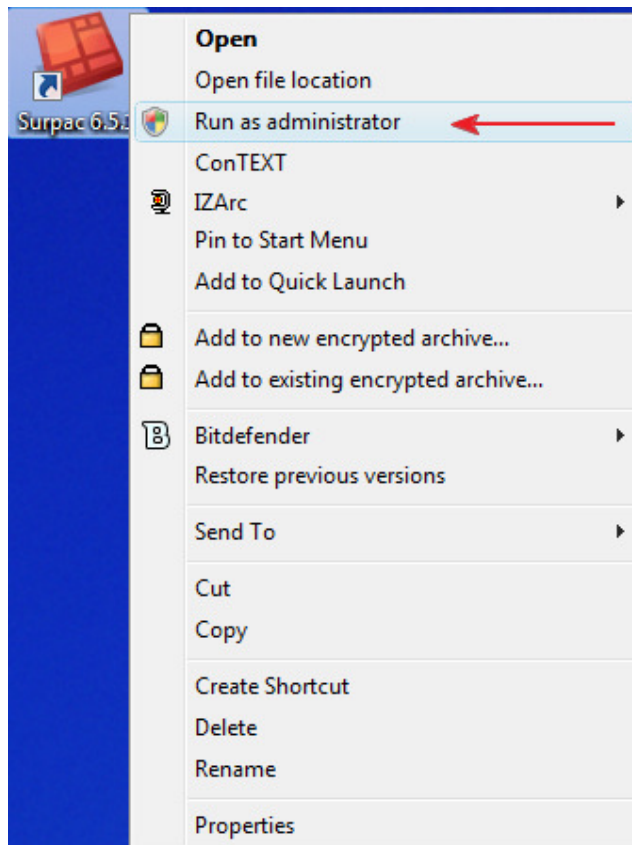
1. Before You Begin

MSO requires a license key to be installed to enable it function

You will have been supplied with one of more *Mine Solutions* license token files. These files must be copied into your base Mine Solutions directory on each computer. This is normally **C:\MineSolutions**.

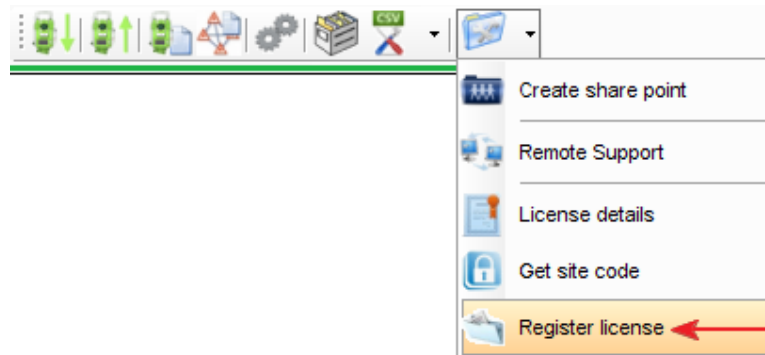
2. Registering a MSO License Key

- A. Please note that to register the licenses **you must have computer administration rights** on your local computer. Start *Surpac* using the *desktop* icon on your computer by **right clicking the Surpac icon** and then elect to **Run as administrator**





- B. From the *MSO Toolbar* select the *License and utilities* drop down menu from the folder icon and then select **Register license**



- C. After selecting the menu option the following form will appear with details automatically filled into the form. If the form is not filled in then did you complete step 1 above by copying your token file(s) into the base *Mine Solutions* directory?

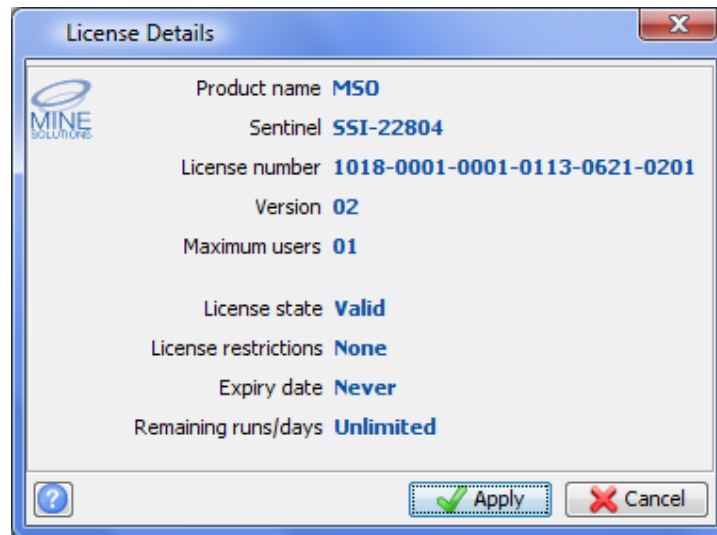
A screenshot of the "Register License" dialog box. The dialog has a blue title bar and a close button (X) in the top right corner. Inside the dialog, the MINE SOLUTIONS logo is on the left. To the right, it displays "Product MSO" and "Sentinel SSI-22804". Below this, there is a section titled "Read license key from file" with a folder icon. Underneath, there are three input fields: "Enter license No" with the value "1018-0001-0001-0113-0621-0201", "Enter license key" with the value "2BC285FC7F2AC3EDDE", and "File to load from" with the path "c:/minesolutions/resources/./MineSolution". At the bottom of the dialog, there are three buttons: a help button (question mark), an "Apply" button with a green checkmark, and a "Cancel" button with a red X.

Note that the actual details shown above will not match your form as this is an example. If the details are not filled in manually enter the details as provided to you in the license document.

It is **IMPORTANT** to note that if the sentinel number displayed on the form does not match, then your token keys will not work. Contact support@minesolutions.com if this is the case.



D. Press Apply to accept these details. The following confirmation should appear.



Note that the details will not match yours but the important thing to note is the license state is listed as **valid**

E. Press Apply and the license registration has been completed

3. Encountered Problems

If you encounter problems please verify the following:

1. Do you have computer administration privileges on the computer that you are attempting to register the license on
2. Did you copy the supplied token files into the base Mine Solutions directory, usually C:\MineSolutions
3. Does your Surpac sentinel number match the ones that were displayed on the registration forms?