

Registering FlexiSurv License Tokens

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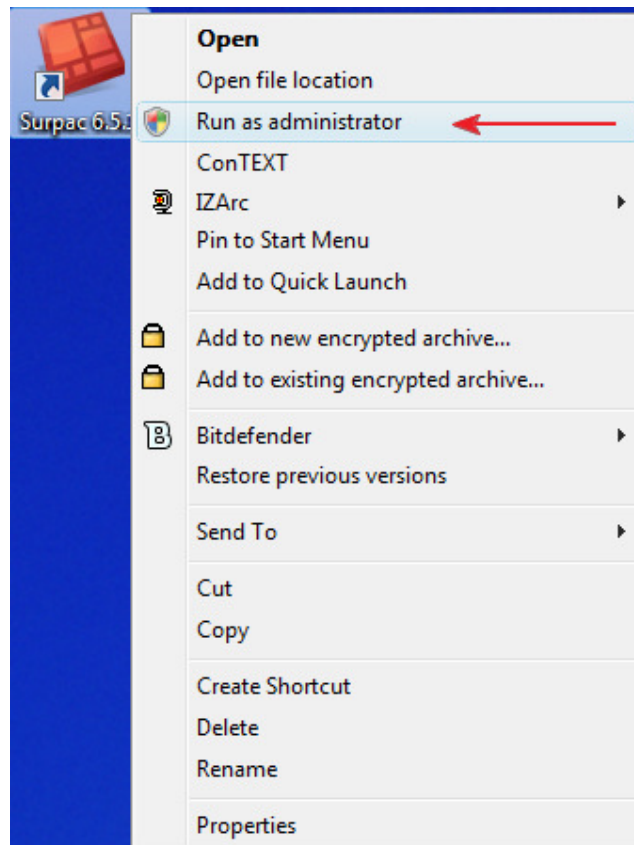
1. Before You Begin

FlexiSurv requires a license key to be installed to enable its function.

You will have been supplied with one or more *Mine Solutions* license token files. These files must be copied into your base Mine Solutions directory on each computer. This is normally **C:\MineSolutions**.

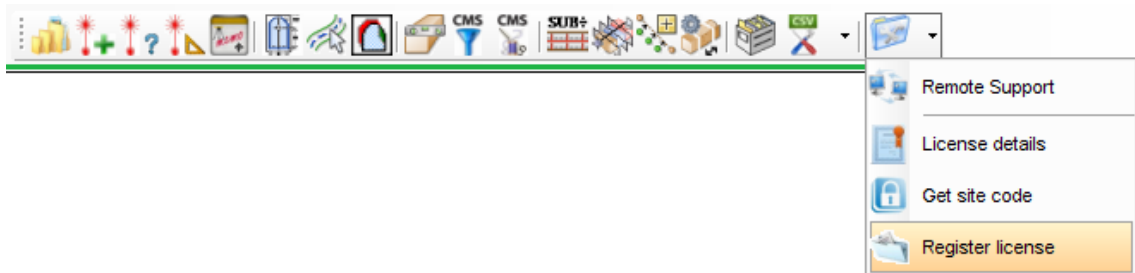
2. Registering a FlexiSurv License Key

- A. Please note that to register the licenses **you must have computer administration rights** on your local computer. Start *Surpac* using the *desktop* icon on your computer by **right clicking the Surpac icon** and then elect to **Run as administrator**





- B. From the *FlexiSurv* Toolbar select the *License and utilities* drop down menu from the folder icon and then select **Register license**



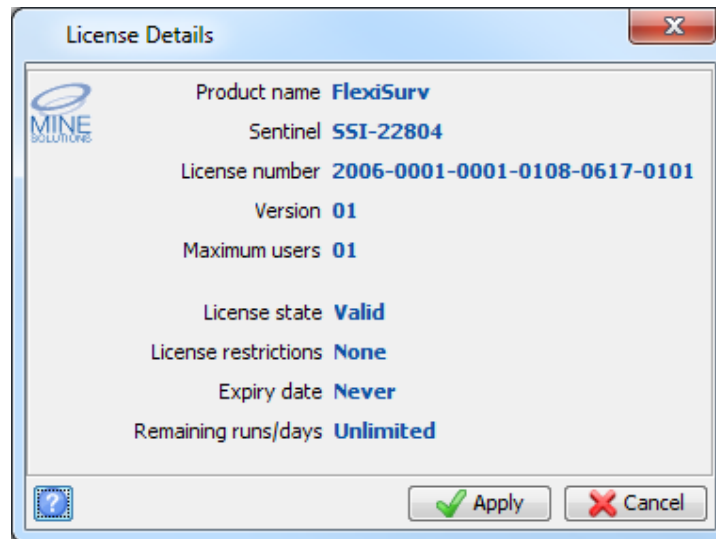
- C. After selecting the menu option the following form will appear with details automatically filled into the form. If the form is not filled in then did you complete step 1 above by copying your token file(s) into the base *Mine Solutions* directory?

Note that the actual details shown above will not match your form as this is an example. If the details are not filled in manually enter the details as provided to you in the license document.

It is **IMPORTANT** to note that if the sentinel number displayed on the form does not match, then your token keys will not work. Contact support@minesolutions.com if this is the case.

- D. Press Apply to accept these details. The following confirmation should appear.





Note that the details will not match yours but the important thing to note is the license state is listed as **valid**

E. Press Apply and the license registration has been completed

3. Encountered Problems

If you encounter problems please verify the following:

1. Do you have computer administration privileges on the computer that you are attempting to register the license on
2. Did you copy the supplied token files into the base Mine Solutions directory, usually C:\MineSolutions
3. Does your Surpac sentinel number match the ones that were displayed on the registration forms?